

VIEWMONACO

Terms of Use

These Terms of Use govern access to and use of ViewMonaco, including its pages, business listings, event listings, forms, accounts, promotional services, content and any other functionality made available through the website.

Effective Date: August 3 2026

Website: www.viewmonaco.com

Operated by: Webservice Group S.r.l.

Effective Date: August 3 2026

These Terms of Use govern the access to and use of the website **www.viewmonaco.com**, including its pages, business listings, event listings, forms, accounts, promotional services, content and any other functionality made available through the website.

By accessing, browsing, registering on, submitting content to or using ViewMonaco in any way, you agree to be bound by these Terms of Use. If you do not agree with these Terms, you must stop using the website.

Translation Notice

This document was originally drafted in English. ViewMonaco may make it available in other languages through automated or machine-assisted translation technology. Translated versions are provided for convenience only and may contain errors, omissions or differences in meaning. For legal, contractual, commercial or other important information, users must refer to the English version. In the event of any discrepancy, ambiguity or inconsistency, the English version shall prevail to the fullest extent permitted by applicable law. To view the controlling version, select English in the website language selector.

Business Services Notice

ViewMonaco's business-facing services and all paid services are offered exclusively on a business-to-business (B2B) basis. They are not available for purchase by consumers acting for personal, family or household purposes. Unless expressly stated otherwise, all prices are quoted in euros and exclude value added tax (VAT) and any other applicable taxes.

1. About ViewMonaco

ViewMonaco is an independent online platform created to help users discover businesses, venues, professionals, services, events, attractions and useful local information connected to Monaco and surrounding areas.

The website may include business listings, event pages, venue profiles, editorial content, contact details, descriptions, categories, images, maps, reviews, promotional spaces and other information intended for discovery and informational purposes.

Unless expressly stated otherwise, ViewMonaco does not own, manage, operate, represent or act as agent, broker, seller, organiser or contractual party for the businesses, events, services or offers displayed on the website.

2. Independent and Non-Official Status

ViewMonaco is a privately operated and independent platform. It is not an official website of, and is not affiliated with, endorsed by, authorised by, sponsored by, controlled by or acting on behalf of, the Government of Monaco, the Monaco City Hall or any other Monegasque public authority, public body or official institution.

Any use of geographical names, public place names, institutional references, flags, emblems, maps, transport information, public service information or links to official websites is solely for identification, informational and navigation purposes and does not create or imply any official relationship, approval or endorsement.

Content published on ViewMonaco is provided for general information, directory, editorial and promotional purposes. It must not be treated as an official public publication, legal or regulatory advice, or a substitute for information issued by the competent authority.

Information may be based on public sources, third-party submissions, business-supplied material or editorial research and may contain errors, omissions, delays or changes. Users must verify any information that may affect travel, access, safety, legal compliance, administrative procedures, prices, bookings or professional decisions directly with the relevant business, organiser or public authority.

3. Acceptance of the Terms

By using ViewMonaco, you confirm that you have read, understood and accepted these Terms of Use.

These Terms apply to all visitors, registered users, businesses, advertisers, event organisers and any other person or legal entity using the website.

ViewMonaco may update or modify these Terms from time to time. The updated version will be published on this page. Continued use of the website after the publication of any changes constitutes acceptance of the revised Terms.

4. Language and Translations

The English-language version of these Terms of Use is the original, official, authoritative and controlling version.

ViewMonaco is a multilingual website. The website, these Terms of Use and other legal, contractual, administrative, commercial, editorial or informational content may be made available in languages other than English through automated, machine-assisted or third-party translation technologies. This may include translated page content, interface elements, categories, forms, notices and URLs.

All translations are provided solely for the convenience and accessibility of international users. Automated or machine-assisted translations may contain errors, omissions, mistranslations, outdated wording, formatting issues, technical inaccuracies or differences in meaning, interpretation or legal effect. ViewMonaco does not represent or warrant that any translated version is complete, accurate, current, reliable or legally equivalent to the English version.

Users must refer to and rely on the English version when considering legal, contractual, commercial, financial, administrative, safety-related or other material information. In the event of any conflict, discrepancy, ambiguity or inconsistency between the English version and any translated version, the English version shall prevail and control to the fullest extent permitted by applicable law.

No translated wording shall alter, expand, restrict, replace or otherwise modify the rights, obligations, limitations, exclusions or meanings established in the English version.

Users who do not fully understand the English version should obtain independent legal, professional or linguistic assistance before relying on the website, submitting information, creating an account, purchasing or using a service or accepting these Terms of Use.

To the maximum extent permitted by applicable law, ViewMonaco and Webservice Group S.r.l. shall not be liable for any loss, damage, misunderstanding, misinterpretation, decision or consequence arising from or connected with reliance on an automated, machine-assisted or third-party translation.

Nothing in this section excludes or limits any right, remedy, liability, obligation or mandatory protection that cannot lawfully be excluded or limited under applicable law.

5. Eligibility and Business Customer Status

You must be at least 16 years old, or the minimum legal age required in your country of residence, to use this website independently.

The public and informational areas of ViewMonaco may be accessed by general users. However, all business-facing services, including submitting or claiming a business listing, managing a business profile, purchasing a plan, ordering advertising, obtaining promotional visibility or using another commercial feature, are intended exclusively for customers acting in the course of a trade, business, craft or professional activity.

ViewMonaco does not offer its business-facing or paid services to consumers acting wholly or mainly for personal, family or household purposes.

To use a business-facing service or place an order, the customer must be a company, sole trader, self-employed professional, association, organisation or other person or entity acting for business or professional purposes.

By submitting or claiming a business listing, creating a business account, purchasing a plan, ordering advertising or using another business-facing service, you represent and warrant that:

- you are acting exclusively in a business or professional capacity and not as a consumer;
- you have authority to act for and legally bind the relevant business, professional activity or organisation;
- all legal, registration, billing and tax information provided to ViewMonaco is complete, accurate, valid and current;
- the service is obtained for purposes directly connected with the customer's business or professional activity.

ViewMonaco may request documents or additional information to verify the customer's identity, business status, authority to act and tax position. ViewMonaco may reject an application or order, suspend access or terminate a business account where the required status or authority cannot be verified, or where false, incomplete, expired or misleading information has been provided.

6. User Accounts

Certain features of ViewMonaco may require registration or account creation, including submitting listings, claiming business profiles, publishing events, leaving reviews, contacting businesses through forms or accessing paid services.

When creating an account, you agree to provide accurate, complete and up-to-date information.

You are responsible for maintaining the confidentiality of your login credentials and for all activities carried out through your account. You must notify ViewMonaco immediately if you suspect any unauthorised use of your account.

ViewMonaco reserves the right to suspend, restrict or terminate accounts that contain false information, breach these Terms, misuse the platform or create legal, technical or reputational risk for the website.

7. Business Listings

ViewMonaco may display business profiles, venue pages, service pages, event listings and directory information.

Such information may be created, submitted or collected from different sources, including:

- information provided directly by businesses or authorised representatives;
- publicly available business information;
- information submitted by users;
- information collected for directory and discovery purposes;
- third-party or partner sources;
- editorial research carried out by ViewMonaco.

The presence of a business, venue, event or service on ViewMonaco does not imply endorsement, certification, recommendation, official partnership or affiliation, unless this is expressly stated on the relevant page.

Businesses may request the correction, update, claim or removal of their listing by contacting ViewMonaco at: info@viewmonaco.com

ViewMonaco may, at its sole discretion, approve, reject, edit, suspend, unpublish or remove any listing that is inaccurate, outdated, misleading, unlawful, inappropriate, duplicate, irrelevant or contrary to the interests of the platform.

8. Claimed and Verified Listings

ViewMonaco may allow businesses to claim or verify their listings.

A claimed or verified listing indicates that a person or entity has requested control or management of that listing and has completed the verification process required by ViewMonaco.

Claimed or verified status does not guarantee the quality, legality, reliability, financial standing, professional qualification, regulatory compliance or reputation of the business. Unless expressly stated for a specific service, ViewMonaco does not verify or certify professional licences, governmental authorisations, registrations, insurance coverage or legal entitlement to carry out a regulated activity.

Users remain responsible for carrying out their own checks before contacting, visiting, booking, purchasing from or entering into any agreement with a listed business.

9. Events

ViewMonaco may display events taking place in Monaco and surrounding areas.

Event information may include dates, times, locations, prices, descriptions, images, performers, organisers, booking links and other relevant details.

Although ViewMonaco aims to provide useful and accurate event information, event details may change without notice. Users should always verify event information directly with the official organiser, venue or ticketing provider before attending an event or making any purchase.

ViewMonaco is not responsible for cancelled events, changes of schedule, refused entry, ticketing issues, incorrect information supplied by organisers or any loss arising from reliance on event information displayed on the website.

10. User-Generated Content

Users may be allowed to submit, upload, publish or send content through ViewMonaco, including business descriptions, event details, reviews, ratings, comments, images, logos, contact information, promotional text and other materials.

By submitting content to ViewMonaco, you confirm that:

- the content is accurate, lawful and not misleading;
- you own the content or have the necessary rights and permissions to use it;
- the content does not infringe copyright, trademark, privacy rights, image rights, personality rights or any other rights of third parties;
- the content does not contain defamatory, offensive, discriminatory, obscene, fraudulent, harmful or unlawful material;
- the content does not contain viruses, malware, spam, hidden tracking tools or harmful code.

ViewMonaco reserves the right, without obligation, to review, edit, refuse, remove or restrict the visibility of any user-generated content at any time.

11. Licence Granted by Users

By submitting content to ViewMonaco, you grant ViewMonaco a non-exclusive, worldwide, royalty-free, transferable and sublicensable licence to use, reproduce, publish, display, adapt, translate, distribute, promote and store such content for the purposes of operating, improving, marketing and promoting the website and its services.

This licence allows ViewMonaco to display your content on the website, in search results, on social media, in newsletters, in promotional materials and through other communication channels connected to the platform.

You retain ownership of your content, subject to the rights granted to ViewMonaco under these Terms.

12. Reviews, Ratings and Comments

Where reviews, ratings or comments are available, they must reflect genuine experiences and must not be false, defamatory, abusive, manipulated, promotional, paid for without disclosure or submitted with the purpose of unfairly damaging a business or competitor.

ViewMonaco may remove or moderate reviews that appear suspicious, irrelevant, unlawful, misleading, offensive or contrary to these Terms.

ViewMonaco does not guarantee the accuracy, fairness or reliability of user reviews and is not responsible for opinions expressed by users.

13. Business Services, Pricing, VAT and Invoicing

ViewMonaco may offer business plans, subscriptions, featured listings, advertising spaces, premium visibility, sponsored placements, event promotions, business profile upgrades and other commercial or promotional services.

All such services are provided exclusively on a business-to-business basis. Consumers acting for personal, family or household purposes are not eligible to purchase them.

The description, duration, price, renewal conditions and specific features of each service will be stated on the relevant page, order form, checkout, invoice, contract or written communication. Where specific **Business Terms** apply to a service, those Business Terms form part of the agreement and prevail over these Terms of Use in the event of a conflict concerning that business service.

Unless expressly stated otherwise, all prices displayed or communicated by ViewMonaco are expressed in euros and exclude value added tax (VAT) and other applicable taxes.

The applicable tax treatment is determined according to the customer's business status, place of establishment, billing information, VAT identification number or equivalent tax information, and the laws applicable at the time of the transaction.

Where the applicable legal requirements are met, ViewMonaco may issue an invoice without Italian VAT, and the customer may be required to account for VAT under the reverse-charge or self-assessment mechanism applicable in the customer's jurisdiction.

In particular, where a business customer established in Monaco provides valid business and tax information and the applicable B2B conditions are met, the service may be invoiced without Italian VAT. The customer remains responsible for any VAT accounting, reverse-charge, self-assessment, declaration or payment obligations arising in Monaco or under the rules applicable to the customer.

If the customer's business or tax status cannot be verified, or if the information provided is incomplete, inaccurate, invalid or expired, ViewMonaco may request additional information, refuse or suspend the transaction, or charge VAT and other taxes as required by applicable law.

The customer is responsible for providing and maintaining complete, accurate and valid legal, billing and tax information before the purchase or renewal of a service, and for complying with all accounting, reporting and tax obligations applicable at its place of establishment.

Unless expressly stated otherwise, payment for a promotional service does not guarantee a specific number of views, clicks, leads, bookings, sales, rankings, reservations or other commercial results.

ViewMonaco may refuse, suspend or remove a paid promotion that breaches these Terms, applicable Business Terms or applicable law, or that may damage the reputation, security or integrity of the platform.

14. No Involvement in Transactions

ViewMonaco is not involved in transactions, negotiations, bookings, reservations, payments, refunds, disputes, deliveries or communications between users and businesses, unless expressly stated otherwise.

Any relationship between a user and a listed business, advertiser, organiser or third party is strictly between those parties.

ViewMonaco is not liable for:

- the quality, availability or legality of third-party services;
- prices, offers, promotions or commercial conditions displayed by businesses;
- failed bookings, cancellations or disputes;
- payments made outside the website;

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- damage, injury, loss or dissatisfaction arising from a third-party service;
 - any contractual obligations between users and third parties.

15. Accuracy of Information

ViewMonaco aims to keep the information on the website useful and up to date. However, the website may contain errors, omissions, outdated details, incorrect opening hours, inaccurate locations, broken links, changed prices or other inaccuracies.

ViewMonaco does not guarantee that all content is accurate, complete, current, suitable or available at all times.

Users should independently verify important information before relying on it, especially opening hours, addresses, prices, availability, event dates, menus, booking conditions, access requirements and legal or professional qualifications.

16. Intellectual Property

All content, structure, layout, graphics, design elements, logos, text, categories, databases, software, icons, interface elements and other materials created or owned by ViewMonaco are protected by intellectual property laws.

You may not copy, reproduce, scrape, extract, modify, distribute, sell, republish, frame, mirror or commercially exploit any part of the website without prior written permission from ViewMonaco, except where permitted by law.

Third-party logos, trademarks, images, names and business information remain the property of their respective owners. Their appearance on ViewMonaco is for identification, directory or informational purposes only and does not imply endorsement, ownership or affiliation.

17. Copyright and Rights Complaints

If you believe that content displayed on ViewMonaco infringes your copyright, trademark, image rights, privacy rights or other legal rights, you may contact ViewMonaco at: info@viewmonaco.com

Your request should include:

- identification of the content concerned;
- the exact URL where the content appears;
- a description of the rights allegedly infringed;
- proof of ownership or authority to act;
- your full contact details;
- any supporting documentation.

ViewMonaco will review properly submitted requests and may remove, restrict, correct or maintain the content depending on the circumstances and applicable law.

18. Prohibited Use

You agree not to use ViewMonaco for any unlawful, harmful, abusive or unauthorised purpose.

In particular, you must not:

- publish false, misleading, defamatory or fraudulent content;
- impersonate another person, business or organisation;
- submit content that infringes third-party rights;
- interfere with the security, operation or availability of the website;
- attempt to gain unauthorised access to accounts, servers or systems;

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- use bots, scrapers, crawlers or automated tools without written permission;
 - copy, extract or reuse large amounts of data from the website;
 - upload viruses, malware or harmful code;
 - send spam, unsolicited advertising or deceptive communications;
 - manipulate reviews, ratings, rankings or search results;
 - use the website in a way that may damage ViewMonaco's reputation, security or legal position.

ViewMonaco may suspend access, remove content, block users or take legal action in case of misuse.

19. Third-Party Links and Services

ViewMonaco may contain links to third-party websites, booking platforms, social media pages, payment providers, maps, ticketing services, business websites and other external resources.

These third-party websites are not controlled by ViewMonaco. ViewMonaco is not responsible for their content, accuracy, policies, availability, security, prices, services or practices.

Accessing third-party links is at your own risk. You should review the terms and privacy policies of any third-party website before using it.

20. Advertising and Sponsored Content

ViewMonaco may display advertising, sponsored listings, promoted content or commercial placements.

Sponsored or promoted content may receive additional visibility compared to standard listings.

Where required, ViewMonaco will make reasonable efforts to distinguish advertising or sponsored content from purely editorial or organic content.

The presence of advertising or sponsored content does not constitute a recommendation, guarantee or endorsement by ViewMonaco.

21. Privacy and Cookies

Use of ViewMonaco may involve the processing of personal data, business contact information, account details, technical data and communication data.

The processing of personal data is governed by the website's Privacy Policy, available at:
<https://www.viewmonaco.com/privacy-policy/>

The use of cookies and similar technologies is governed by the Cookie Policy, available at:
<https://www.viewmonaco.com/cookie-policy/>

By using ViewMonaco, you acknowledge that you have read the Privacy Policy and Cookie Policy.

Business contact details displayed on the website are intended for professional communication and directory purposes. Businesses may request correction or removal of their information by contacting ViewMonaco.

22. Availability of the Website

ViewMonaco may modify, suspend, interrupt or discontinue any part of the website at any time, with or without notice.

The website may be unavailable due to maintenance, technical problems, hosting issues, security incidents, updates, third-party service failures or circumstances beyond ViewMonaco's control.

ViewMonaco does not guarantee uninterrupted, error-free or secure access to the website.

23. Disclaimer of Warranties

ViewMonaco is provided on an "as is" and "as available" basis.

To the maximum extent permitted by applicable law, ViewMonaco makes no warranties, express or implied, regarding:

- the accuracy, completeness or reliability of content;
- the availability or performance of the website;
- the suitability of listings, events, businesses or services;
- the results obtained from using the platform;
- the absence of errors, viruses or harmful components;
- the quality or legality of third-party products or services.

Use of the website is at your own risk.

24. Limitation of Liability

To the maximum extent permitted by applicable law, ViewMonaco, Webservice Group S.r.l., its directors, employees, collaborators, suppliers and partners shall not be liable for any direct, indirect, incidental, consequential, special, punitive or economic loss arising from or connected with:

- use of, or inability to use, the website;
- reliance on information displayed on ViewMonaco;
- errors, omissions or outdated information;
- third-party listings, businesses, services or events;
- disputes between users and third parties;
- loss of profit, business, data, reputation or opportunity;
- technical failures, cyberattacks, interruptions or security incidents;
- unauthorised access to user accounts;
- external websites or third-party platforms.

Nothing in these Terms excludes or limits liability where such exclusion or limitation is not permitted by applicable law.

25. Indemnity

You agree to indemnify and hold harmless ViewMonaco and Webservice Group S.r.l. from any claim, demand, damage, liability, cost or expense arising from:

- your use of the website;
- your breach of these Terms;
- content submitted through your account;
- infringement of third-party rights;
- unlawful, misleading or harmful conduct;
- disputes with users, customers, businesses or third parties.

26. Suspension and Termination

ViewMonaco may suspend, restrict or terminate your access to the website, account or services if you breach these Terms, provide false information, misuse the platform, create legal risk or act in a way that may harm ViewMonaco, Webservice Group S.r.l. or other users.

Termination does not affect rights and obligations that should reasonably survive termination, including intellectual property rights, liability limitations, indemnity obligations and payment obligations.

27. Governing Law and Jurisdiction

These Terms of Use shall be governed by the laws of Italy.

For disputes arising out of or in connection with a business-facing service, business account, paid plan, advertising service, promotional service or any other agreement entered into by a business customer, the courts of Milan, Italy, shall have exclusive jurisdiction, unless a mandatory provision of applicable law requires otherwise.

For users who access only the public or informational areas of the website outside a business or professional capacity, any mandatory rights or jurisdictional protections that cannot lawfully be excluded remain unaffected.

28. Contact

For questions regarding these Terms of Use, listing updates, content removal requests, rights complaints or legal notices, please contact:

ViewMonaco

Operated by: Webservice Group S.r.l.

Registered Address: Piazza IV Novembre, 4 - 20124 - Milano - Italy

VAT No. IT09751900961

Website: www.viewmonaco.com

Email: info@viewmonaco.com

Certified Email (REM / PEC): webservicegroup@pec.it

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