

VIEWMONACO

Terms of Use

These Terms of Use govern access to and use of ViewMonaco, including its pages, business listings, event listings, forms, accounts, promotional services, content and any other functionality made available through the website.

Effective Date: 12 June 2026

Website: www.viewmonaco.com

Operated by: Webservice Group S.r.l.

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These Terms of Use govern the access to and use of the website www.viewmonaco.com, including its pages, business listings, event listings, forms, accounts, promotional services, content and any other functionality made available through the website.

By accessing, browsing, registering on, submitting content to or using ViewMonaco in any way, you agree to be bound by these Terms of Use. If you do not agree with these Terms, you must stop using the website.

1. About ViewMonaco

ViewMonaco is an independent online platform created to help users discover businesses, venues, professionals, services, events, attractions and useful local information connected to Monaco and surrounding areas.

The website may include business listings, event pages, venue profiles, editorial content, contact details, descriptions, categories, images, maps, reviews, promotional spaces and other information intended for discovery and informational purposes.

Unless expressly stated otherwise, ViewMonaco does not own, manage, operate, represent or act as agent, broker, seller, organiser or contractual party for the businesses, events, services or offers displayed on the website.

2. Acceptance of the Terms

By using ViewMonaco, you confirm that you have read, understood and accepted these Terms of Use.

These Terms apply to all visitors, registered users, businesses, advertisers, event organisers and any other person or legal entity using the website.

ViewMonaco may update or modify these Terms from time to time. The updated version will be published on this page. Continued use of the website after the publication of any changes constitutes acceptance of the revised Terms.

3. Eligibility

You must be at least 16 years old, or the minimum legal age required in your country of residence, to use this website independently.

If you use ViewMonaco on behalf of a company, business, organisation or other legal entity, you represent and warrant that you have the authority to bind that entity to these Terms.

4. User Accounts

Certain features of ViewMonaco may require registration or account creation, including submitting listings, claiming business profiles, publishing events, leaving reviews, contacting businesses through forms or accessing paid services.

When creating an account, you agree to provide accurate, complete and up-to-date information.

You are responsible for maintaining the confidentiality of your login credentials and for all activities carried out through your account. You must notify ViewMonaco immediately if you suspect any unauthorised use of your account.

ViewMonaco reserves the right to suspend, restrict or terminate accounts that contain false information, breach these Terms, misuse the platform or create legal, technical or reputational risk for the website.

5. Business Listings

ViewMonaco may display business profiles, venue pages, service pages, event listings and directory information.

Such information may be created, submitted or collected from different sources, including:

- information provided directly by businesses or authorised representatives;
- publicly available business information;
- information submitted by users;
- information collected for directory and discovery purposes;
- third-party or partner sources;
- editorial research carried out by ViewMonaco.

The presence of a business, venue, event or service on ViewMonaco does not imply endorsement, certification, recommendation, official partnership or affiliation, unless this is expressly stated on the relevant page.

Businesses may request the correction, update, claim or removal of their listing by contacting ViewMonaco at:

info@viewmonaco.com

ViewMonaco may, at its sole discretion, approve, reject, edit, suspend, unpublish or remove any listing that is inaccurate, outdated, misleading, unlawful, inappropriate, duplicate, irrelevant or contrary to the interests of the platform.

6. Claimed and Verified Listings

ViewMonaco may allow businesses to claim or verify their listings.

A claimed or verified listing indicates that a person or entity has requested control or management of that listing and has completed the verification process required by ViewMonaco.

Claimed or verified status does not guarantee the quality, legality, reliability, financial standing, professional qualification, regulatory compliance or reputation of the business.

Users remain responsible for carrying out their own checks before contacting, visiting, booking, purchasing from or entering into any agreement with a listed business.

7. Events

ViewMonaco may display events taking place in Monaco and surrounding areas.

Event information may include dates, times, locations, prices, descriptions, images, performers, organisers, booking links and other relevant details.

Although ViewMonaco aims to provide useful and accurate event information, event details may change without notice. Users should always verify event information directly with the official organiser, venue or ticketing provider before attending an event or making any purchase.

ViewMonaco is not responsible for cancelled events, changes of schedule, refused entry, ticketing issues, incorrect information supplied by organisers or any loss arising from reliance on event information displayed on the website.

8. User-Generated Content

Users may be allowed to submit, upload, publish or send content through ViewMonaco, including business descriptions, event details, reviews, ratings, comments, images, logos, contact information, promotional text and other materials.

By submitting content to ViewMonaco, you confirm that:

- the content is accurate, lawful and not misleading;
- you own the content or have the necessary rights and permissions to use it;
- the content does not infringe copyright, trademark, privacy rights, image rights, personality rights or any other rights of third parties;
- the content does not contain defamatory, offensive, discriminatory, obscene, fraudulent, harmful or unlawful material;
- the content does not contain viruses, malware, spam, hidden tracking tools or harmful code.

ViewMonaco reserves the right, without obligation, to review, edit, refuse, remove or restrict the visibility of any user-generated content at any time.

9. Licence Granted by Users

By submitting content to ViewMonaco, you grant ViewMonaco a non-exclusive, worldwide, royalty-free, transferable and sublicensable licence to use, reproduce, publish, display, adapt, translate, distribute, promote and store such content for the purposes of operating, improving, marketing and promoting the website and its services.

This licence allows ViewMonaco to display your content on the website, in search results, on social media, in newsletters, in promotional materials and through other communication channels connected to the platform.

You retain ownership of your content, subject to the rights granted to ViewMonaco under these Terms.

10. Reviews, Ratings and Comments

Where reviews, ratings or comments are available, they must reflect genuine experiences and must not be false, defamatory, abusive, manipulated, promotional, paid for without disclosure or submitted with the purpose of unfairly damaging a business or competitor.

ViewMonaco may remove or moderate reviews that appear suspicious, irrelevant, unlawful, misleading, offensive or contrary to these Terms.

ViewMonaco does not guarantee the accuracy, fairness or reliability of user reviews and is not responsible for opinions expressed by users.

11. Paid Services and Promotional Features

ViewMonaco may offer paid services, including featured listings, advertising spaces, premium visibility, sponsored placements, event promotions, business profile upgrades or other commercial tools.

The details, duration, price and conditions of each paid service will be indicated on the relevant page, order form, invoice, contract or communication.

Unless expressly stated otherwise, payment for a promotional service does not guarantee a specific number of views, clicks, leads, bookings, sales, rankings, reservations or commercial results.

ViewMonaco may refuse, suspend or remove paid promotions that breach these Terms, violate applicable law or may damage the reputation, security or integrity of the platform.

12. No Involvement in Transactions

ViewMonaco is not involved in transactions, negotiations, bookings, reservations, payments, refunds, disputes, deliveries or communications between users and businesses, unless expressly stated otherwise.

Any relationship between a user and a listed business, advertiser, organiser or third party is strictly between those parties.

ViewMonaco is not liable for:

- the quality, availability or legality of third-party services;
- prices, offers, promotions or commercial conditions displayed by businesses;
- failed bookings, cancellations or disputes;
- payments made outside the website;
- damage, injury, loss or dissatisfaction arising from a third-party service;
- any contractual obligations between users and third parties.

13. Accuracy of Information

ViewMonaco aims to keep the information on the website useful and up to date. However, the website may contain errors, omissions, outdated details, incorrect opening hours, inaccurate locations, broken links, changed prices or other inaccuracies.

ViewMonaco does not guarantee that all content is accurate, complete, current, suitable or available at all times.

Users should independently verify important information before relying on it, especially opening hours, addresses, prices, availability, event dates, menus, booking conditions, access requirements and legal or professional qualifications.

14. Intellectual Property

All content, structure, layout, graphics, design elements, logos, text, categories, databases, software, icons, interface elements and other materials created or owned by ViewMonaco are protected by intellectual property laws.

You may not copy, reproduce, scrape, extract, modify, distribute, sell, republish, frame, mirror or commercially exploit any part of the website without prior written permission from ViewMonaco, except where permitted by law.

Third-party logos, trademarks, images, names and business information remain the property of their respective owners. Their appearance on ViewMonaco is for identification, directory or informational purposes only and does not imply endorsement, ownership or affiliation.

15. Copyright and Rights Complaints

If you believe that content displayed on ViewMonaco infringes your copyright, trademark, image rights, privacy rights or other legal rights, you may contact ViewMonaco at:

info@viewmonaco.com

Your request should include:

- identification of the content concerned;
- the exact URL where the content appears;
- a description of the rights allegedly infringed;
- proof of ownership or authority to act;
- your full contact details;
- any supporting documentation.

ViewMonaco will review properly submitted requests and may remove, restrict, correct or maintain the content depending on the circumstances and applicable law.

16. Prohibited Use

You agree not to use ViewMonaco for any unlawful, harmful, abusive or unauthorised purpose.

In particular, you must not:

- publish false, misleading, defamatory or fraudulent content;
- impersonate another person, business or organisation;
- submit content that infringes third-party rights;
- interfere with the security, operation or availability of the website;
- attempt to gain unauthorised access to accounts, servers or systems;

- use bots, scrapers, crawlers or automated tools without written permission;
- copy, extract or reuse large amounts of data from the website;
- upload viruses, malware or harmful code;
- send spam, unsolicited advertising or deceptive communications;
- manipulate reviews, ratings, rankings or search results;
- use the website in a way that may damage ViewMonaco's reputation, security or legal position.

ViewMonaco may suspend access, remove content, block users or take legal action in case of misuse.

17. Third-Party Links and Services

ViewMonaco may contain links to third-party websites, booking platforms, social media pages, payment providers, maps, ticketing services, business websites and other external resources.

These third-party websites are not controlled by ViewMonaco. ViewMonaco is not responsible for their content, accuracy, policies, availability, security, prices, services or practices.

Accessing third-party links is at your own risk. You should review the terms and privacy policies of any third-party website before using it.

18. Advertising and Sponsored Content

ViewMonaco may display advertising, sponsored listings, promoted content or commercial placements.

Sponsored or promoted content may receive additional visibility compared to standard listings.

Where required, ViewMonaco will make reasonable efforts to distinguish advertising or sponsored content from purely editorial or organic content.

The presence of advertising or sponsored content does not constitute a recommendation, guarantee or endorsement by ViewMonaco.

19. Privacy and Cookies

Use of ViewMonaco may involve the processing of personal data, business contact information, account details, technical data and communication data.

The processing of personal data is governed by the website's Privacy Policy, available at: <https://www.viewmonaco.com/privacy-policy/>

The use of cookies and similar technologies is governed by the Cookie Policy, available at: <https://www.viewmonaco.com/cookie-policy/>

By using ViewMonaco, you acknowledge that you have read the Privacy Policy and Cookie Policy.

Business contact details displayed on the website are intended for professional communication and directory purposes. Businesses may request correction or removal of

their information by contacting ViewMonaco.

20. Availability of the Website

ViewMonaco may modify, suspend, interrupt or discontinue any part of the website at any time, with or without notice.

The website may be unavailable due to maintenance, technical problems, hosting issues, security incidents, updates, third-party service failures or circumstances beyond ViewMonaco's control.

ViewMonaco does not guarantee uninterrupted, error-free or secure access to the website.

21. Disclaimer of Warranties

ViewMonaco is provided on an "as is" and "as available" basis.

To the maximum extent permitted by applicable law, ViewMonaco makes no warranties, express or implied, regarding:

- the accuracy, completeness or reliability of content;
- the availability or performance of the website;
- the suitability of listings, events, businesses or services;
- the results obtained from using the platform;
- the absence of errors, viruses or harmful components;
- the quality or legality of third-party products or services.

Use of the website is at your own risk.

22. Limitation of Liability

To the maximum extent permitted by applicable law, ViewMonaco, Webservice Group S.r.l., its directors, employees, collaborators, suppliers and partners shall not be liable for any direct, indirect, incidental, consequential, special, punitive or economic loss arising from or connected with:

- use of, or inability to use, the website;
- reliance on information displayed on ViewMonaco;
- errors, omissions or outdated information;
- third-party listings, businesses, services or events;
- disputes between users and third parties;
- loss of profit, business, data, reputation or opportunity;
- technical failures, cyberattacks, interruptions or security incidents;
- unauthorised access to user accounts;
- external websites or third-party platforms.

Nothing in these Terms excludes or limits liability where such exclusion or limitation is not permitted by applicable law.

23. Indemnity

You agree to indemnify and hold harmless ViewMonaco and Webservice Group S.r.l. from any claim, demand, damage, liability, cost or expense arising from:

- your use of the website;
- your breach of these Terms;
- content submitted through your account;
- infringement of third-party rights;
- unlawful, misleading or harmful conduct;
- disputes with users, customers, businesses or third parties.

24. Suspension and Termination

ViewMonaco may suspend, restrict or terminate your access to the website, account or services if you breach these Terms, provide false information, misuse the platform, create legal risk or act in a way that may harm ViewMonaco, Webservice Group S.r.l. or other users.

Termination does not affect rights and obligations that should reasonably survive termination, including intellectual property rights, liability limitations, indemnity obligations and payment obligations.

25. Governing Law and Jurisdiction

These Terms of Use shall be governed by the laws of Italy, without prejudice to any mandatory consumer protection rights that may apply under the laws of the user's country of residence.

For any dispute arising out of or relating to these Terms, the website or the services provided through ViewMonaco, the competent courts shall be those of Milan, Italy, unless mandatory applicable law provides otherwise.

26. Contact

For questions regarding these Terms of Use, listing updates, content removal requests, rights complaints or legal notices, please contact:

ViewMonaco

Operated by: Webservice Group S.r.l.

Registered Piazza IV Novembre, 4 - 20124 - Milano - Italy
Address:

VAT No. IT09751900961

Website: www.viewmonaco.com

Email: info@viewmonaco.com

Certified Email pec@webservicegroup.it
(REM / PEC):

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